

# Table of Contents Summary of the Consolidated Financial Results Major Initiatives in Construction Technician Dispatching FYE2023 Financial Forecast Reference Materials

This presentation explanation note is covering the point one to three written above.

# 1. Summary of the Consolidated Financial Results

- 2. Major Initiatives in Construction Technician Dispatching
- 3. FYE2023 Financial Forecast
- 4. Reference Materials

©2022 COPRO-HOLDINGS. Co., Ltd. All rights reserved.

### **Consolidated Financial Highlights** Net sales increased significantly by +19.5% YoY. COPRO-ENGINEERD, a core business, which dispatches construction technicians increased sales due to the increase in the number of hires, and the transfer of technicians after taking over business from Hucoss LTd. ATMOS and VALUE ARK CONSULTING, which were consolidated last fiscal year, also contributed to the rise in sales. · Operating profit and non-GAAP operating profit decreased by 17.0% and 3.5%, respectively, due to active investment in recruitment costs to secure excellent human resources, which is positioned as upfront investment for business expansion from the next fiscal year Profit at each stage is steadily increasing compared to the first half forecast. 100.0% 4,249 100.0% Net sales 3,555 +19.5% +693 8,144 52.2% Cost of sales 2.491 70.1% 2.972 70.0% +19.3% +481 5.662 52.5% 51.4% 29.9% 1,276 30.0% +20.0% +212 2,482 1,063 SG&A expense 1,045 47.7% 7.8% Operating profit 277 5.4% -17.0% 79.7% 230 289 Depreciation 0.8% 33 0.8% +18.4% +5 Amortization of goodwill 26 0.6% +26 0.2% 70.3% Non-GAAP operating profit\* 311 8.7% 300 7.1% -3.5% -10 277 7.8% 5.4% -16.8% -46 290 Ordinary profit 230 79.6% Profit attributable to owners of parent 154 4.3% 135 3.2% -12.4% -19 158 85.4% +22.3% \*As a profit index to measure essential performance, non-GAAP operating profit is calculated by adding depreciation costs, goodwill amortization and stock award expenses back to operating profit "The number of consolidated technicians & engineers is the number of employees at the end of the fiscal year of the fiscal year incling IT freelancers in the SES business. 2022 COPRO-HOLDINGS. Co., Ltd. All rights reserved.

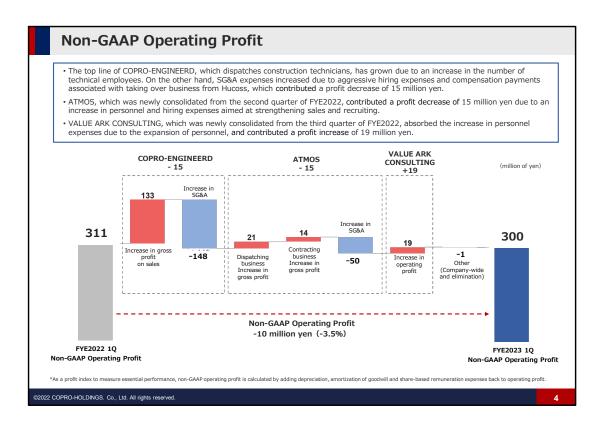
The summary of the consolidated financial results:

Sales raised mainly on account of the number of technicians increased namely, newly joined employees hired by COPRO-ENGINEERD, our core business, which dispatches construction technicians, and the transfer of technicians accompanying the takeover of the Hucoss Co., Ltd. Moreover, the contribution of ATMOS and VALUE ARK CONSULTING, which were newly consolidated in the previous fiscal year, resulted in a significant YoY increase of 19.5% in sales.

Regarding the profit, operating profit and non-GAAP operating profit decreased by 17.0% and 3.5%, respectively, due to active investment in recruitment costs to secure excellent human resources, which is positioned as upfront investment for business expansion from the next fiscal year onward.

Furthermore, in the first half of FYE2023, the progress rate is proceeding smoothly. In the first quarter, the progress rate for sales was 52.2%. Operating profit was 230 million yen, with a progress rate of 79.7%. Non-GAAP operating profit was 300 million yen, with a progress rate of 70.3%.

In addition to these financial result highlights, for the COPRO Group's medium-term management plan, which started this fiscal year, each division is currently working on creating systems and improving productivity, etc.



# The details of non-GAAP operating profit:

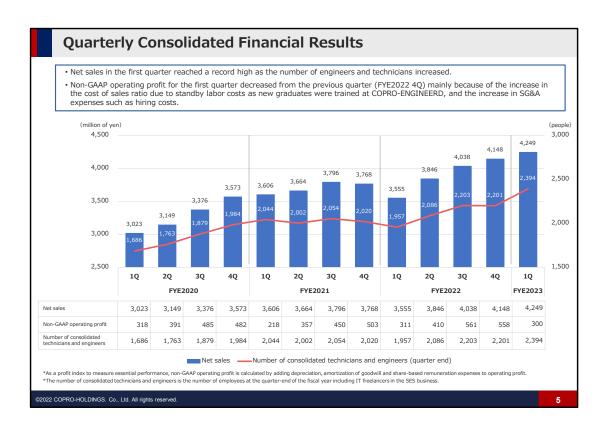
The top line of COPRO-ENGINEERD, which dispatches construction technicians, has grown greatly due to an increase in the number of technicians. On the other hand, selling and administration expenses increased due to aggressive hiring expenses and compensation payments associated with taking over business from Hucoss Co., Ltd., which contributed a profit decrease of 15 million yen.

ATMOS, which was newly consolidated from the second quarter of FYE2022, contributed a profit decrease of 15 million yen due to an increase in personnel expenses aimed at strengthening sales and recruiting.

In addition, VALUE ARK CONSULTING, which was newly consolidated from the third quarter of FYE2022, absorbed the increase in personnel expenses due to the expansion of personnel, and contributed a profit increase of 19 million yen.

When it comes to YoY first quarter comparison, the gray bar graph on the far left shows non-GAAP operating profit for the first quarter of FYE2022, which was 311 million yen. The dark blue bar graph on the far right shows that of FYE2023, which was 300 million yen.

The sum of the consolidated non-GAAP operating profit resulted in a decrease of 10 million yen YoY, decreasing 3.5% with COPRO-ENGINEERD minus 15 million yen, ATMOS minus 15 million yen and VALUE ARK CONSULTING plus 19 million yen.



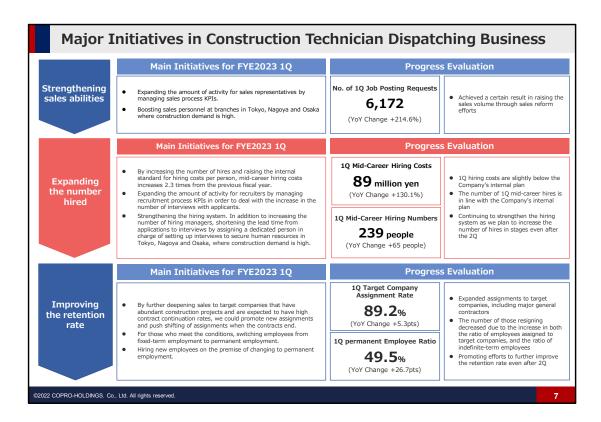
# Quarterly consolidated financial results:

The blue bar graph shows sales for each quarter, and the red line graph shows the number of technical employees, both illustrating a smooth progression.

Although it is trending upward, we are not satisfied with the current situation, and we would like to further bolster the sales and recruitment reforms that we are currently promoting to create a solid system, which we think would lead to significant growth.

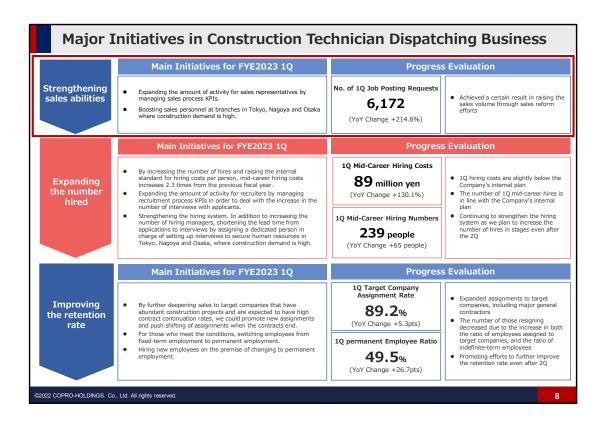
- 1. Summary of the Consolidated Financial Results
- 2. Major Initiatives in Construction Technician Dispatching
- 3. FYE2023 Financial Forecast
- 4. Reference Materials

©2022 COPRO-HOLDINGS. Co., Ltd. All rights reserved.



The major initiatives in construction technician dispatching (1/4 page):

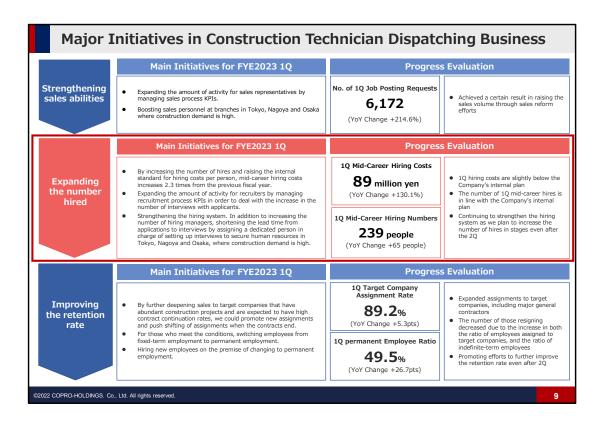
We have implemented three main initiatives: strengthening sales abilities, increasing the number hired, and improving the retention rate. To start with the conclusion, we believe that each of our measures has been successful so far, and we are steadily achieving results.



The major initiatives in construction technician dispatching (2/4 page):

First, regarding the strengthening of sales abilities, through KPI management of the sales process, we have greatly expanded the activity of the sales representatives. In addition, we expanded sales personnel to branches in Tokyo, Nagoya, and Osaka, where construction demand is high.

To maximize the results, we started to focus on selected target companies. To put it simply, we are striving to significantly expand the number of projects by engaging in in-depth sales to major companies such as super general contractors. As a result, the number of job posting requests in the first quarter was 6,172, an increase of 214.6% YoY, and we succeeded in getting approximately three times as many deals. We believe that our sales reform efforts have achieved a certain level of success in boosting our sales volume.

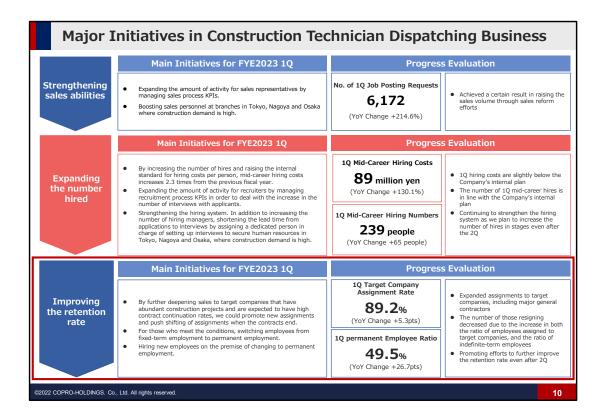


The major initiatives in construction technician dispatching (3/4 page):

Second, regarding the major initiatives of the recruitment reform, we increased the number of hires, raised the hiring cost per technical employee, and increased mid-career hiring costs by 2.3 times from the previous fiscal year. In addition, we are strengthening KPI management in the same way as the sales reform. We visualized the recruitment process and increased the amount of activity for each recruiter in order to deal with the increase in the number of interviews with applicants.

In addition, we are increasing the number of hiring managers in order to strengthen our recruiting system. We have assigned a dedicated person in charge of setting up interviews to shorten the lead time from applications to interviews in Tokyo, Nagoya and Osaka brunches, where construction demand is high.

Evaluating the progress, we used 89 million yen for mid-career recruitment expenses in the first quarter, an increase of 130.1% YoY. As a result, the number of mid-career hires in the first quarter was 239, a YoY increase of 65. On the other hand, hiring expenses for the first quarter were slightly below our internal plan. The number of mid-career hires is in line with the internal plan. We will continue to strengthen our hiring system as we plan to gradually increase the number of hires in stages from the second quarter onwards.

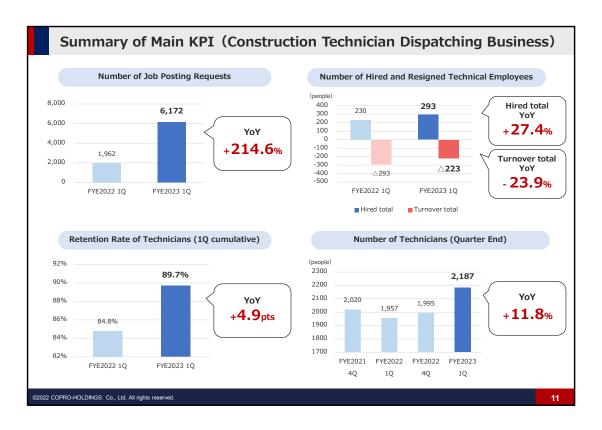


The major initiatives in construction technician dispatching (4/4 page):

Third, as for the major initiatives to improve the retention rate, as explained in the section on strengthening sales abilities through in-depth sales, we aim to gain shifting assignments when contracts expire as well as new assignments from target companies with plenty of construction projects and high contract continuation rates. Besides that, these target companies reduce the possibilities for technical employees to resign since these companies, such as major general contractors, have properly prepared work sites for temporary workers. On the other hand, companies using temporary staffing services for the first time tend to be inadequate in how they handle temporary workers. When that happens, it becomes difficult for the dispatched technical employees to stay in contract at the site. Therefore, we can improve the retention rate by getting contracts from target companies with a high contract renewal rate.

In addition, we have made efforts to convert fixed-term employees who meet internal conditions to indefinite-term employment. From this fiscal year, new hires are also being hired on the assumption that they will be converted to indefinite-term employment. This secures the employees' job and allows them to stay with our company.

In conclusion, the number of those resigning decreased greatly due to the increase in both the ratio of employees assigned to target companies, and the ratio of indefinite-term employees. Evaluating the progress, the percentage assigned to the target companies is improved to 89.2%, increasing 5.3 points from the previous fiscal year. Likewise, the percentage of people who are indefinite-term employees is 49.5%, up 26.7 points YoY. From the second quarter onwards, we aim to further improve the retention rate, promoting each initiative.



The summary of the major KPIs (Construction Technician Dispatching Business):

As you can see from the graphs on the slide, each of these measures has been successful, and the numbers have grown significantly compared to the previous year.

The number of job posting requests increased by 214.6% YoY. As for the number of technical employees hired and the number who resigned, 293 people were hired, up 27.4% YoY, and 223 people resigned, down 23.9% YoY. The number of those who resign is on a big downward trend.

The graph at the bottom left of the slide shows the retention rate. As a result of implementing the measures mentioned earlier and following their progress, the retention rate was 89.7%, an increase of 4.9 points from the previous fiscal year.

The graph on the bottom right of the slide shows the number of technical employees at the end of the quarter. The first quarter was 2,187 people, up 11.8% YoY.

- 1. Summary of the Consolidated Financial Results
- 2. Major Initiatives in Construction Technician Dispatching
- 3. FYE2023 Financial Forecast
- 4. Reference Materials

©2022 COPRO-HOLDINGS. Co., Ltd. All rights reserved.

### FYE2023 Financial Forecast Net sales are expected to increase by 14.5% from the previous fiscal year with the rise in the number of people assigned, mainly in the core business of construction technician dispatching • In order to overcome the current situation where opportunity loss is occurring with a bottleneck in hiring, we plan to increase hiring growth, positioning this fiscal year as a phase to promote upfront investment for business expansion. · Non-GAAP operating profit is expected to decrease by 27.6% from the previous fiscal year due to an increase in selling and administration expenses from aggressive investment in recruitment costs. · In FYE2024, the next fiscal year, we will recover the upfront costs of the current fiscal year and aim for a record high profit under operating profit due to a V-shaped recovery. (million of yen) Ratio Net sales 15,589 100.0% 17,854 100.0% +14.5% +2,264 Cost of sales 68.9% 12,354 69.2% +15.0% +1,609 4,844 Gross profit 31.1% 5,500 30.8% +13.5% +655 SG&A expenses 3,223 20.7% 4 476 25 1% +38 9% +1 252 Operating profit 1,621 10.4% 1,024 Non-GAAP operating profit\* 1.841 11.8% 1.334 7.5% - 27.6% - 507 1,619 10.4% 1,024 5.7% 36.8% - 595 6.2% 3.4% - 37.3% Profit attributable to owners of parent 962 604 - 358 Earnings per share\* ¥102 12 ¥65.05 - 36 3% ¥- 37 07 Number of consolidated technicians & 3,024 2,201 +37.4% \*As a profit index to measure essential performance, Non-GAAP operating profit is calculated by adding depreciation, amortization of goodwill and share-ba: \*The number of consolidated technicians & engineers is the number of employees at the end of the fiscal year including IT freelancers in the SES business. 2022 COPRO-HOLDINGS. Co., Ltd. All rights reserved

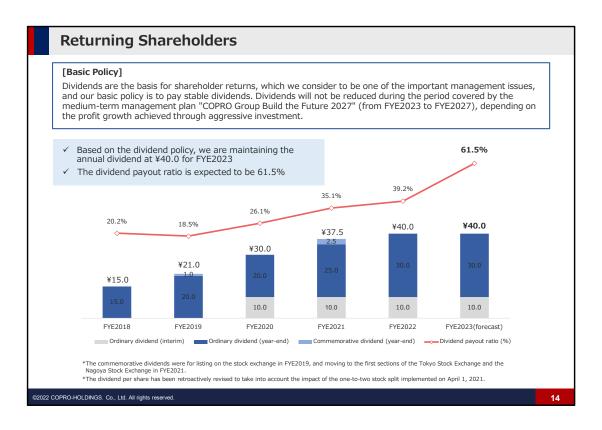
The consolidated financial forecast for the full FYE2023:

Sales are expected to increase by 14.5% from the previous fiscal year with the rise in the number of people assigned, mainly in the core business of construction technician dispatching.

In order to overcome the current situation where hiring is a bottleneck, and opportunity loss is occurring for dispatching, we are positioning this fiscal year as a phase to promote upfront investment for business expansion. We plan to increase hiring costs 2.5 times from the previous fiscal year, with the aim of securing excellent engineers and technicians who will be the basis of growth, including new graduates.

Non-GAAP operating profit is expected to decrease by 27.6% from the previous fiscal year due to an increase in selling and administration expenses from aggressive investment in recruitment costs. However, we do not view this decline in profits as a negative as the reason is that we have raised the internal standard for hiring per head in order to secure the human resources that are indispensable for expanding our business performance. We have made these forecasts for the current fiscal year to achieve the performance targets set out in the medium-term management plan aiming FYE2027. By doing so, we will fully recover the upfront expenses for the current fiscal year for FYE2024, and aim for a V-shaped recovery that will result in record high operating profit.

As for the full FYE2023, we are forecasting net sales of 17,854 million yen, up 14.5% YoY, and non-GAAP operating profit of 1,334 million yen, down 27.6% YoY.



# Shareholder returns:

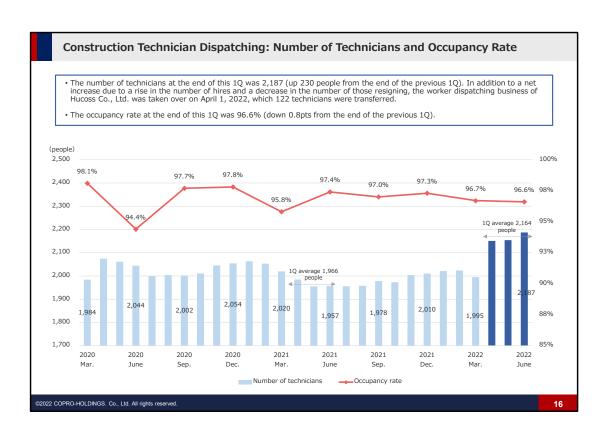
Dividends are the basis for shareholder returns, which we consider to be one of the important management issues, and our basic policy is to pay stable dividends. Dividends will not be reduced during the period covered by the medium-term management plan "COPRO Group Build the Future 2027" (from FYE2023 to FYE2027), depending on the profit growth achieved through aggressive investment.

The forecast for FYE2023 is shown on the right side of the graph at the bottom of the slide. Based on our dividend policy for FYE2023, we plan to maintain an annual dividend of 40 yen. The dividend payout ratio is forecast to be 61.5%, with an interim dividend of 10 yen per share, and a year-end dividend of 30 yen per share, for an annual dividend of 40 yen.

That concludes the explanation about the financial results for the first quarter of FYE2023. Please have a look at the reference materials when you have time.

- 1. Summary of the Consolidated Financial Results
- 2. Major Initiatives in Construction Technician Dispatching
- 3. FYE2023 Financial Forecast
- 4. Reference Materials

©2022 COPRO-HOLDINGS. Co., Ltd. All rights reserved.



# Construction Technician Dispatching: Hiring and Resigning and Retention Rate

- $\bullet$  The number of hires reached a record high on a quarterly basis.
- Of the number of hires, the number of mid-career hires was 239 people, an increase of 65 people from the previous quarter, and an increase of 37.4%. In addition to the significant increase in the number of applications due to the aggressive investment in hiring costs, we are strengthening our efforts such as shortening the lead time from applications to interviews, and increasing the number of interviews done.
- The 1Q retention rate of technicians was 89.7%, an improvement of 4.9pts from the previous quarter. The number of those resigning decreased due to the success of further sales to exsiting clients, and the increase in the ratio of assignments to target companies such as major general contractors.

### Recruitment / Turnover

(people)

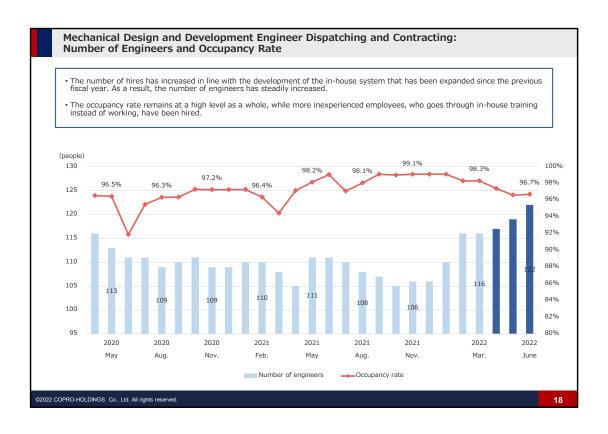
			FYE2023				
	1Q	2Q	3Q	4Q	Full Year	1Q	Full Year (forecast)
Hired total	230	208	213	183	834	293	1,501
New graduates and recent graduates with work experience	56	0	0	0	56	54	84
Mid-career	174	208	213	183	778	239	1,417
Turnover total	293	187	181	198	859	223	885
Permanent employees	24	25	21	24	94	40	-
Fixed-term employees	269	162	160	174	765	183	-
Net change	- 63	+21	+32	- 15	- 25	+70	+616
Increase due to M&A, etc.	0	0	0	0	0	+122	+122
Number of technicians	1,957	1,978	2,010	1,995	1,995	2,187	2,733

### Retention Rate

		FYE2023			
	1Q	2Q	3Q	4Q	1Q
Retention rate (fiscal year accumulative total)	84.8%	79.3%	74.6%	69.4%	89.7%
Retention rate (LTM)	68.0%	69.5%	69.2%	69.4%	71.8%

\*Retention rate (Fiscal year accumulative total) = Among the technicians who were registered at the end of the previous fourth quarter, the percentage who were still registered at the end of the relevant quarter.

Recention rate (LTM) = Among the technicians who were registered at the end of the quarter one year ago, the percentage who were still registered at the end of the same quarter one year later.



## Mechanical Design and Development Engineer Dispatching and Contracting: Hiring and Resigning and Retention Rate

- The hiring of experienced personnel has continued to steadily realized, with a focus on engiineers from a manufacturering industry. In addition, 14 people were hired this 1Q by promoting the hiring of inexperienced personnel.
- The number of those resigning has increased slightly due to foreign employees resigning as they return to their country.

# Recruitment / Turnover

(people)

	FYE2022				FYE2023		
	1Q	2Q	3Q	4Q*	Full Year	1Q	Full Year (forecast)
Hired total	, take a transfer and transfer	2	3	15	20	14	85
New graduated		0	0	0	0	1	1
Mid-career	and the desired services.	2	3	15	20	13	84
Turnover total		5	5	5	15	8	23
Permanent engineers		5*	4	3	12	7	-
Fixed-term engineers	Andread and and and and and and and and and a	0	1	2	3	1	-
Net change		3	- 2	+10	+5	+6	+62
Number of engineers		108	106	116	116	122	178

\*Includes three people who changed from technical employees to management employees.

\*For the 4Q of FYE2022, due to the change in the month that the fiscal year ends, the results for the four months from December 2021 to March 2022 are included.

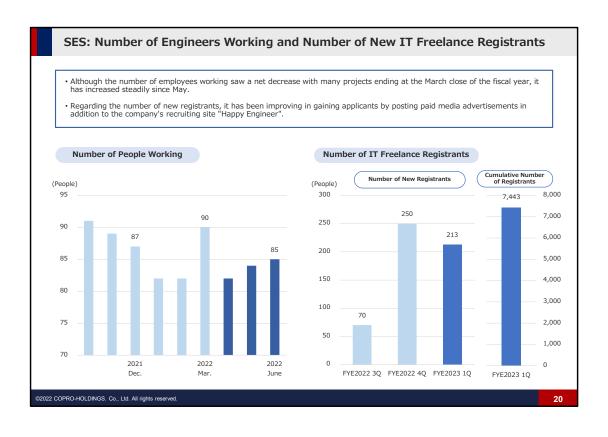
# Retention Rate

		FYE2023			
	1Q (reference*)	2Q	3Q	4Q	1Q
Retention rate (fiscal year accumulative total)	100.0%	95.4%	91.7%	88.9%	93.1%
Retention rate (LTM)	92.9%	92.7%	90.8%	88.9%	84.7%

<sup>\*</sup>Retention rate (Fiscal year accumulative total) = Among the technical employees who were registered at the end of the previous fourth quarter, the percentage who were still registered at the end of the relevant quarter.

\*Retention rate (ITM) = Among the technical employees who were registered at the end of the quarter one year ago, the percentage who were still registered at the end of the same quarter one year later.

\*ATMOS Co., Ltd. has been consolidated since June 2021 due to M&A. Therefore, the result for 1Q of FYE2022 is provided for reference only.



# **Disclaimer and Forward-Looking Statements**

- This document has been prepared by COPRO-HOLDINGS. Co., Ltd. (the "Company") to assist investors in understanding the current status of Company.
- The information contained in this document is based on economic, social, and other conditions generally recognized as of the date of publication and on certain assumptions deemed reasonable by Company. However, the information may change without notice due to changes in the business environment or other factors.
- Materials and information provided in this announcement include so-called "forward-looking statements". These forward-looking statements are based on current expectations, forecasts and assumptions that involve risks and uncertainties that could cause actual results to differ materially from these statements.
- These risks and uncertainties include general industry, market conditions, general domestic and international economic conditions such as interest rate and currency exchange rate fluctuations.
- Company undertakes no obligation to update or revise any forward-looking statements contained in this document, whether as a result of new information or future events.

©2022 COPRO-HOLDINGS. Co., Ltd. All rights reserved